

Warranty

Smart, stylish solutions for **builders, designers, remodelers** and **homeowners**

One (1) Year Full Warranty and Five (5) Year Product Only Warranty

PCS Professional Cabinet Solutions warrants its parts and products to be free of substantial defects in materials and workmanship for a period of five (5) years following their acquisition date. If a part or product is determined at the sole discretion of PCS to have substantial defects in either materials or workmanship, then:

- a) In the first year, PCS will repair or replace parts or product that are defective without cost, including all directly related in-home service costs, including removal, repair or reinstallation labor. If PCS was not the installation company, in-home costs are not covered by PCS, but may be covered by the installation company's warranty.
- b) For all five years, PCS will repair or replace parts or products that are defective. The parts or product will be delivered at no cost; however, all in-home service and labor will be billable at current rates or quoted prices. Trip charges will apply for inspection visits resulting in non-warranty work.
- c) In the event the product or part is no longer available, PCS will provide, at its sole discretion, either an equivalent product or appropriate compensation.

LIMITATIONS AND EXCLUSIONS

This warranty does not cover degradation from normal wear and tear or damage caused by misuse, abuse, negligence, appliance proximity or heat, alterations, desert heat exposure, water or humidity absorption, mold, other trades, homeowners or non-residential applications. In addition, variations from samples or model homes, wood grain, finish, color, aging or other natural wood and stain characteristics are not considered defects and are not covered by this warranty (see our Appearance Disclaimer Document for details).

To the extent permitted by law, this warranty and any applicable implied warranties do not include incidental or consequential damages or expenses arising from any defects in the product. In addition, if the product was not installed by PCS but by another party, this warranty does not cover incidental costs such as delivery, storage or handling expenses, labor charges for installation or removal of the product or any associated expenses. If products are altered, removed or reinstalled after the initial installation date, this warranty is voided.

There are no warranties that extend beyond the descriptions on the face hereof and PCS disclaims any implied warranty of merchantability, to the extent permitted by law. To the extent that such disclaimer is not permitted under applicable law, any implied warranty shall be coextensive in duration with this warranty. Some states do not allow limitations on the duration of implied warranty, so the above limitation may not apply to you. This warranty is only valid in the United States.

In keeping with our policy of continuous product improvement, PCS reserves the right to change specifications in design and materials without notice and with no obligation to retrofit products we previously manufactured.

How To Obtain Service Applicable Under This Warranty

If you need replacement parts or would like to make a warranty claim, please contact your builder first, who will typically contact the local service provider or PCS (if we were the installer) and open a trackable customer service request. Once we are notified by the builder, we will begin addressing the claim within a few days and correct as quickly as possible, usually within a few weeks. In the event your builder is not responsive, you may contact our Customer Care Team at directly at the email or phone number listed below.

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